

# CHC33021: Certificate III in Individual Support Information Sheet

## Target Group

This qualification is directed mainly to individuals who have little or no experience working in aged care or are already working in aged care in various organisational and industry environments within defined organisation guidelines and service plans and who do not have a formal qualification. The participant may also have other existing qualifications and technical skills in a specific vocation or profession.

## Entry Requirements

To gain entry into **CHC33021 Certificate III in Individual Support**, a participant must have the relevant literacy and numeracy skills and we recommend that participants have good written and oral communication skills. The qualification will provide you with the skills to work with clients who are in community based or residential environments.

## Qualification Description

This qualification reflects the role of individuals in the community, home or residential care setting who work under supervision and delegation as a part of a multi-disciplinary team, following an individualised plan to provide person-centred support to people who may require support due to ageing, disability or some other reason.

These individuals take responsibility for their own outputs within the scope of their job role and delegation. Workers have a range of factual, technical and procedural knowledge, as well as some theoretical knowledge of the concepts and practices required to provide person-centred support.

The skills in this qualification must be applied in accordance with Commonwealth and State/Territory legislation, Australian standards and industry codes of practice.

To achieve this qualification, the candidate must have completed at least **120 hours** of work as detailed in the Assessment Requirements of the units of competency.

No licensing, legislative, regulatory or certification requirements apply to this qualification at the time of publication.

## Volume of Training and Mode of Delivery

This qualification is delivered by a blended learning model which involves a combination of instruction through the use of Zoom technology as well as on the job practical training and assessment.

The mode of delivery has been adopted after consultation with industry. The volume of training for this qualification has been determined after having regard to the requirements and complexity of the qualification, the likely profile of the typical participants and the mode of delivery. Having regard to these factors, the volume of training is considered sufficient to enable a participant to satisfy the requirements of the qualification and gain the specified requisite skills and knowledge.

All participants will be instructed and assessed on practical tasks in a workplace environment. The training and assessment will be delivered over a 6-to-12-month period.



A range of teaching and learning strategies will be used to deliver the competencies. These include:

- practical tasks;
- group work; and
- activities in a work environment.

Participants are also able to communicate with their trainer via email/telephone. Training Beyond 2000 Pty Ltd will ensure participants have every reasonable opportunity to complete their training qualification.

### Course Cost

You may be eligible for government subsidised training under the NSW Government Smart and Skilled Program.

Participants who are not eligible to receive subsidised funding for this qualification will be able to enrol in this qualification for a total cost of \$4,000. A deposit of \$300 is required to secure your place in the class. Participants need to contact the Director to work out a payment instalment plan.

### Packaging Rules

Total Number of Units: 15	Number of Core Units: 9	Number of Elective Units: 6
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At least 4 units must be selected from the electives listed below; at least 2 units must be from those units listed under Groups A, B or C.

Up to 2 units from the electives listed below, any endorsed Training Package or accredited course – these units must be relevant to the work outcome.

Any combination of electives that meets the rules above can be selected for the award of Certificate III in Individual Support. Where appropriate, electives may be packaged to provide a qualification with a specialisation.

#### **Packaging for Each Specialisation:**

All Group A electives must be selected for award of the *Certificate III in Individual Support (Ageing)*. All electives chosen must contribute to a valid, industry-supported vocational outcome.

Where two specialisations are completed, award of the qualification would read Certificate III in Individual Support (Ageing). All electives chosen must contribute to a valid, industry-supported vocational outcome.

<b>Core (9 Units)</b>	
CHCCCS031	Provide individualised support
CHCCCS038	Facilitate the empowerment of people receiving support.
CHCCCS040	Support independence and well being
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
CHCCCS041	Recognise healthy body systems
HLTINF006	Apply basic principles and practices of infection prevention and control
HLTWHS002	Follow safe work practices for direct client care
<b>Electives (6 Units)</b>	
<b>Group A - Ageing specialisation</b>	
CHCAGE013	Work effectively in aged care
CHCAGE011	Provide support to people living with dementia
CHCPAL003	Deliver care services using a palliative approach
<b>Other Electives</b>	
CHCAGE007	Recognise and report risk of falls
HLTHPS006	Assist clients with medication
CHCCCS017	Provide loss and grief support.
HLTAID011	Provide first aid
CHCCCS036	Support relationships with carer and family